

**GENERAL CONDITIONS Minimum stay:** - *Low & Medium Season* **two nights.** From Sunday to Thursday

(on B&B accommodation only)

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Friday, Saturday and day before holidays (on half board accommodation only);

- **High Season seven nights**

from Saturday to Saturday on self catering accommodation.

**Time of arrival** is foreseen for Saturday afternoons from 15 p.m. to 20 p.m.

**Time of departure** is expected between 08,00 a.m. and 10,00 am.

**Reservation deposit** at booking time, 20% no-refundable down payment of total rental sum.

The Accepted method of payment is the Bank transfer (wire).

**Balance.** Full payment of the balance due (80%) must be made within 30 days before arrival. If payment is not received by this time, we reserve the right to assume cancellation and remarket the period. The accepted method of payment is the Bank transfer (wire).

**Security**

**Deposit:**

on

arrival guests will be asked for a refundable security deposit of Euro 200 (only cash) as guarantee for eventual damages

. It will be returned at check-out.

**Contract.**

No contract shall exist until:

- the appropriate deposit has been paid;

- if the booking is made less than 30 days before arrival, the full amount is paid;

- confirmation of your booking has been issued.

**Opening season:** all year round.

**High season:** Easter, Christmas and from mid June to mid September (see dates in the price list).

**Medium season:** from April to mid June and from mid September to mid November (see dates in the price list).

**Low season:** January, February, March and from mid November to Christmas (see dates in the price list).

**Payments:** Bank transfer (wire), cash, Credit Cards (CartaSi, ViSA, Mastercard, American Express). Any extra services, if foreseen, must be paid before departure.

**Cancellation terms.** In the event you are unable to take your holiday as planned for whatever reason, cancellation should be immediately notified to Colle Cesoni by e-mail

[info@collecesoni.it](mailto:info@collecesoni.it)

. Whilst we would wish to treat cancellation sympathetically, our spaces are limited due to the small dimension of our activity: Policies may differ by arrival date and seasons:

**During peak seasons**

the following charges must be applied unless we are able to rebook the period:

## CONDITIONS

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- up to 30 days before arrival, loss of deposit;

. less than 30 days before arrival or no-show, loss 100% of total price (less any rebooking revenue);

### ***During low seasons***

the following charges must be applied unless we are able to rebook the period:

- up to 30 days before arrival, loss of deposit;

- between 29 and 15 days before arrival, loss 50% of total price (less any rebooking revenue);

- between 14 and 0 days before arrival or no-show, loss 100% of total price (less any rebooking revenue);

### ***Short Stay/Week-end:***

we will charge for one night's accommodation if cancellation of a guaranteed reservation is not received 7 days before or any changes to the number of nights reserved.

For additional details of cancellation policies and deposit requirements, please check at the time of booking.

### **Circumstances of force majeure**

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Wherever, owing to circumstances beyond our control, we cannot put the house booked at the disposal of the client, we reserve the right to assign a suitable alternative if one is vacant without reimbursement, or to cancel the booking with the sole obligation to reimburse the monies we have received

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**Apartment:** will be clean and in good order when the client takes up occupation and should be left in the same state. All apartments are no smoking rental.

**Occupancy:** the number of persons in occupation must not exceed the number quoted on our booking confirmation e-mail.

**Pets:** are welcome with few restrictions. Consult us at time of booking.

**Vouchers/gift boxes:** are welcome subject to clients accept our general terms and conditions above. Due to the small dimension of our activity we can only accept one voucher per beneficiary. Consult us to check for any restrictions at certain times of the year.